

South Coast Pediatrics

Late Arrival Policy:

In response to the recent tri-pandemic, and the strain it is placing on the local healthcare system, we have recently revised our late arrival policy as follows.

South Coast Pediatrics appreciates the trust you have placed in us by choosing us as your child's pediatric health care provider. We respect your time and work hard to see our patients on schedule. If a patient arrives late, it may inconvenience many patients who are scheduled later in the day.

We ask that you arrive at the office at least 20 minutes before your scheduled appointment time. This allows time to complete paper work and verify your eligibility, so that the visit can begin on time.

We understand that patients may experience unforeseen delays while travelling to the clinic for a scheduled appointment, and we will do our best to try and accommodate late patients. However, patients arriving more than 15 minutes late have essentially missed their appointment time. We will do our best to try and accommodate late patients by offering the option of either being seen that day as a walk-in (if the schedule permits), or rescheduling for a later time or date. This process will help ensure that patients who arrive on time are seen in a timely manner.